

Accolades continue to flow

GLENROCK Country Practice has both a mission and a vision.

But above all, Glenrock has a team which is achieving its greatest goal – providing quality patient care.

The team's leaders are Dr Ayman Shenouda and his wife Dr Samiha Azab, who are proud of their winning combination's ability to fulfil the mission and vision.

They have been further buoyed by the huge honour Dr Shenouda received in being named The Royal Australian College of General Practitioners (RACGP) 2009 General Practitioner of the Year.

"We have such a wonderful team at Glenrock, so to receive this award is extremely humbling," said Dr Shenouda, who moved from Egypt to Australia 18 years ago.

"Without my wife, none of this would be possible.

"The same can be said about my staff members ... they work very hard on patient care."

RACGP president Dr Chris Mitchell was lavish in his praise of Dr Shenouda when presenting him with his prestigious award at a ceremony in Perth.

"Dr Shenouda is an outstanding and passionate general practitioner," Dr Mitchell said.

"In the nine short years that Dr Shenouda has lived in Wagga, he has accomplished an extraordinary amount.

"Initially a surgical registrar in Tasmania after migrating to Australia from Egypt in 1992, Dr Shenouda was a newcomer to general practice when he and his wife moved to NSW.

"He quickly realised that general practice was his passion – patient communication, family care, diversity and lots of challenges.

"Dr Shenouda also created state-of-the-art premises equipped with the latest IT and medical equipment when opening Glenrock Country Practice in 2005.

"In 2007 the practice won the NSW-ACT General Practice of the Year Award."

Dr Shenouda's medical involvement extends much further than his Glenrock base at Glenfield.

He is the director of medical education for the Murrumbidgee Riverina Local Training Group – providing guidance for 33 general practice registrars and supporting international medical graduates (IMGs) – as well as mentoring medical students from the University of NSW rural campus.

"Through his community involvement, his focus on quality patient care, his commitment to training general practitioner registrars, his support for IMGs and enthusiastic advocacy of general practice as an exciting and rewarding career, Dr Shenouda is an inspiration to all," Dr Mitchell said.

Dr Shenouda, who also has a diploma in dermatology, started out with the Glenrock and The Rock practices before expanding to the Lake Village shopping centre at Lake Albert earlier this year.

The three centres are serviced by eight doctors, ensuring the best GP advice is available to patients.

For further information, visit www.glenrock.com.au



Glenrock Country Practice's Dr Ayman Shenouda has achieved a career highlight by receiving the General Practitioner of the Year Award. Picture: Les Smith

■ Glenrock's mission

To provide our communities with quality healthcare services that meet the individual needs of patients, delivering care in a manner and environment that promotes dignity, safety and quality of life.

■ Glenrock's vision

Aspiring to set the industry standard for excellence in providing quality healthcare to patients. Seeking to achieve excellence through client satisfaction surveys, performance improvement and outcomes measurement.

■ Glenrock's commitment

Pursuit of excellence begins with a commitment to its staff – the true strength of our organisation. Glenrock embraces teamwork and seeks to create a challenging, stimulating work environment for its people.